

# TOP Financial UX Do's and Don'ts: the Easy Way to Boost the Customer Experience Instantly

UX Checklist

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Does your financial service offer the possibility to block the card right from the app?

**YES**       **NO**



Is the information about the latest transactions and balance easy to overview and access on your financial app?

**YES**       **NO**



Does your financial app offer a map with the locations and working hours of all the ATM's and branches?

**YES**       **NO**



Is support easy to find and reach on your financial application?

**YES**       **NO**



Does your financial app offer the possibility to view and copy the card details?

**YES**       **NO**