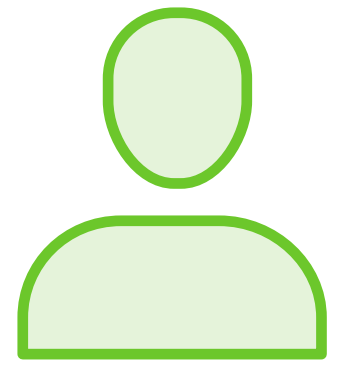


Is Your banking User-Centered?



Do you know your users actual needs and pains?

Yes No



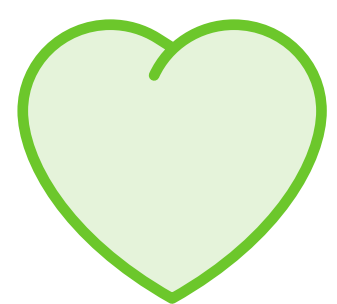
Does your banking regularly collect customer feedback and deliver solutions based on detected problems?

Yes No



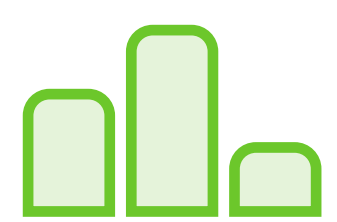
Is your banking understandable, intuitive and easy to use?

Yes No



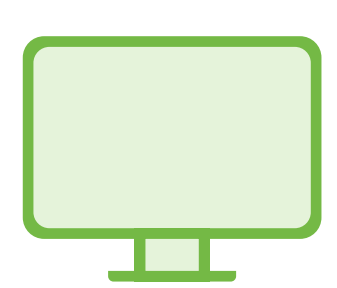
Is your banking enjoyable for the users?

Yes No



Do you learn from your competitors mistakes?

Yes No



Does your banking platform provide a good user experience on all devices?

Yes No